



**KINGSMILLS HOTEL  
JOIN OUR SPA TEAM**



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The Kingsclub & Spa was opened in the grounds of the Kingsmills Hotel in Inverness in 2010, adding 37 luxurious bedrooms to the hotel's collection along with a stunning beauty spa.

### LUXURY TREATMENT ROOMS

Nestled on the lower ground floor, the Kingsclub Spa offers a haven of tranquility - away from the hustle and bustle of daily life. The spa boasts three spacious treatment rooms in addition to a Manicure & Nail Bar.

Our Haven & Sanctuary Rooms offer single treatment beds, while our Harmony Room offers two beds for Duo treatments and each room is equipped with shower facilities.

Our spa also offers a relaxation area for 4 guests and on the upper floor, our Mezzanine Coffee & Magazine Lounge offers guests the opportunity to unwind prior to and after treatments.

### A HUB FOR REST & RELAXATION

Like all great spa hotels, the Kingsmills provides the perfect combination of rest and relaxation in our rejuvenating facilities. In the Kingsmills building, we have our very own indoor pool, sauna, steam room and jacuzzi, as well as a fully equipped gym.



# WHAT MAKES US STAND OUT? IT'S OUR TEAM!

They are the beating heart of our business and are always approachable and reliable. They are committed to providing exceptional service and creating a relaxing, calm and harmonious environment. Our guests constantly tell us how impressive, warm and friendly our team is.

“**Girls in the spa were amazing** with our massages” - Alison Campbell

“The treatments were **out of this world**” - Heather McNab

“The spa was a highlight for us, and I enjoyed the **most wonderful ‘sublime’ facial** from Nora, the spa manager.” - LMHighland, TripAdvisor

“Such **lovely staff...** Lovely surroundings and very relaxing” Mhairi Mann

“All staff were very **friendly and attentive** from start to finish, especially Nora and Chloe. A lovely, **relaxing experience**” Nichola L



## OUR SPA TEAM

Our spa team is a small and close knit team, supportive and dedicated to providing the highest level of treatments to our guests. Led by Spa Manager, our team are multi-talented and thrive on working in our dynamic environment.

While each spa therapist may offer an area of expertise, we encourage all of our team to embrace a varied diary of treatments and where necessary, we carry out training on new treatments - building confidence and knowledge in each area.

Each day is varied with our guests loving our variety of treatments. From individual guest bookings to spa day packages, we embrace the skill set of our team and consistently deliver exceptional experiences to our guests.

## OUR TREATMENT MENU

With our new online treatment menu, guests are invited to immerse themselves in relaxing packages, therapeutic massages and results-oriented facials and body treatments.

- Massage Treatments
- Signature Spa Packages
- Spa Day Experiences
- Luxury Facial Treatments
- Rejuvenating Mud Wraps

- Shellac Nails
- Relaxing Manicure & Pedicures
- Reflexology
- Body Treatments
- Waxing

## SPA VACANCIES

Would you love creating tranquil experiences for clients and to join a friendly small team?

### SPA THERAPIST (FULL-TIME)

We have an opportunity for an experienced spa therapist to join our team, providing quality and relaxing treatments in our beautiful Kingsclub Spa.

Our spa is open 7 days a week and we are willing to be flexible with working hours to suit the right candidate. The role is available for both part-time or full-time hours and while weekend availability is important to us, these would be allocated on a rotation basis.

## HOW TO APPLY

Please send your CV with a covering letter to [hr@kingsmillsgroup.com](mailto:hr@kingsmillsgroup.com) by **Sunday 30th June 2024**.

## **SPA THERAPIST (FULL-TIME)**

Would you love creating tranquil experiences for clients and to join a friendly small team?

### **THE KIND OF PERSON WE'RE LOOKING FOR:**

You hold a SVQ 3, HNC or HND in Beauty Therapy qualification and ideally, you have already experienced a busy 4\* spa environment

Immaculate personal presentation through neat grooming, you also maintain a professionally presented working environment at all times

Highly motivated and possessing an immense sense of pride in your work; you're passionate about delivering the high standards for our guests in line with Kingsmills Hotel

You have a positive "can do" attitude to solving problems in a professional and courteous manner

A strong team player with great communication skills and an enthusiastic approach; you're well organised and punctual with an eagle eye for detail

You want to be part of a team that works hard, supports each other and above all has fun along the way. If you're attentive, personable and love creating a fantastic customer experience, you'll be a great fit in our spa team.

We're looking for someone who can provide all our Spa treatments.

### **HERE'S A BIT MORE DETAIL ON WHAT WE SEE YOU DOING IN THIS ROLE:**

Performing all professional spa treatments and our full range of treatments offer, including massages, facials and body treatments

Providing the highest level of customer service, interacting, building trust and recommending bespoke treatments to our guests at the start and throughout their time with you, providing a warm, professional and efficient guest experience

Carrying out Spa duties and general cleaning tasks enhancing guest experience within each therapy room and spa facility

Managing, organising and keeping our Spa therapy rooms maintained to the highest of standards, adhering to all hygiene standards and health and safety regulations

Interacting with our guests, always warm, professional, helpful and doing everything you can to exceed their expectations, playing your part in making their stay with us luxurious in every way

Working 5 days from 7 which includes weekends.

**RATE OF PAY - UP TO £13 PER HOUR**



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## OUR LUXURY PARTNERS

### [ comfort zone ]

Comfort Zone products are integral to our treatments, providing guests with the ultimate in **relaxation and skin rejuvenation**. These premium products, crafted with natural ingredients and advanced scientific formulations, elevate every spa experience to a new level of indulgence and well-being.

Lycon wax products to deliver **unparalleled hair removal services**, ensuring a smooth and gentle experience for our clients. Renowned for their exceptional quality and effectiveness, Lycon waxes provide superior results while minimising discomfort, making each treatment both luxurious and efficient.



We have partnered with Jessica Nails to deliver exceptional nail treatments, providing **superior quality and beautiful results**. Known for their cutting-edge formulations and rich hues, these products guarantee a perfect, durable finish, transforming each manicure and pedicure into a truly luxurious experience

Journey Hospitality's reservation software efficiently manages our reservations, ensuring a seamless and personalised experience for each guest. The advanced features and user-friendly interface of their software streamline our operations, allowing us to focus on delivering **unparalleled service** and relaxation.







‘We have a team of over 250 employees across both our hotels. We are in the business of people. We strive to recruit the best people to look after our guests and defy their expectations. Our associates are fantastic and have a wonderful team spirit backed up with ownership and true passion.

The Kingsmills Hotel Group offers a fantastic opportunity for passionate individuals to join our business and make a difference.

A small difference makes all the difference.’

Craig Ewan, Operations Director at the Kingsmills Hotel Group

## EMPLOYEE BENEFITS

- Our Kingsclub Spa is open daily from 10am to 5pm
- Weekends are our busiest time, however, these are rotated to maintain work-life balance.
  - 15 minute preparation time between treatments
- Reservations and administration handled by dedicated Kingsclub reception team
  - Share of gratuities
  - Meals on shift are provided free of charge
    - Uniform provided
    - Free onsite car parking
  - Access to discounts for accommodation
- Complimentary use of swimming pool and gym for you and your family
- Discount on food and beverage at the Kingsmills Hotel and Ness Walk Hotel
  - Discount in our spa for treatments
- Monthly ‘Associate of the Month’ Awards
- Staff events such as Christmas parties, including one for associates children



‘We are a big family with great teamwork and a special bond that you do not find in other industries.’

Rosemary Vacca, HR Manager at the Kingsmills Hotel Group



## SUSTAINABILITY

The Kingsmills Hotel is committed to providing a luxury guest experience in the Scottish Highlands whilst ‘treading lightly’ on the environment. We are dedicated to reducing our carbon footprint and inspiring change within our team, suppliers, community and the tourism sector as a whole.

One of our key guiding principles is offering a world-class luxury guest experience whilst protecting the beautiful environment in which we live. The Scottish countryside is a constant source of inspiration and to protect the habitats on our doorstep and further afield, we have partnered with Green Tourism to help us achieve the best environmental practices.

We understand that achieving our sustainability goals requires a team effort. We have signed up a team of climate champions and encourage all of our associates, suppliers and stakeholders to contribute ideas so we can further our progress. Further, we are proud to display our gold accreditation from Green Tourism which recognises the hard work and achievements we have already made.

It is our mission to achieve scope 1 & 2 Net Zero emissions for our energy use by **2033** & Net Zero emissions for our supply chain by **2035**



